

General Service Description

"Fleet management"

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1. Subject of the contract

This General Service Description (GSD) governs the structure of the contract and describes the individual services with respect to the procurement of fleet management services by customers (hereinafter referred to as the "customer") from Post Company Cars Ltd (hereinafter referred to as "Post Company Cars").

2. Components of the contractual relationship

2.1 Service level agreement (SLA)

2.1.1 The type of contract (closed or open account) and the service scope are defined in the service level agreement.

Closed account → The amount calculated for the monthly flat rate serves as a fixed price for the duration of the contract term. At the end of the contract term, there will be no final bill for the contractually agreed service modules. This excludes service modules explicitly designated as "variable modules" in section 7. These modules will always be billed in accordance with the actual costs incurred. This concerns the following services:

- matriculation costs
- road tax
- motorway permit stickers
- vehicle inspection
- customer's insurance services
 - telematics and Park & Charge

2.1.2 Open account → The amount calculated for the monthly flat rate serves as a payment on account. At the end of the contract term, the service modules are billed (actual costs are offset by the amount already paid). Services explicitly designated as "fixed modules" in section 7 are not included. These services are not billed as Post Company Cars guarantees the costs of these services for each vehicle for the duration of the contract term. This concerns the following services:

- management fee
- amortization
- interest on capital
- Post Company Cars insurance services
- carbon offset

2.2 Preliminary and individual contract

- **Preliminary contract:** This contains the specific agreements applicable to the vehicle in question as well as the provisional monthly flat rate or provisional payment on account. Post Company Cars orders the appropriate vehicle based on the preliminary contract.
- **Individual contract:** Once the vehicle has been delivered, the parties conclude an individual contract for each vehicle, based on the preliminary contract. The monthly flat rate from the preliminary contract is recalculated and adapted for the individual contract if the vehicle purchase price or any optional maintenance contracts have been amended by the supplier, or the financing interest rate or price of third-party services and deliveries have changed by the time the vehicle is delivered.

2.3 Contractual relationships

In the event of discrepancies between the contracts/agreements, the individual contract takes precedence over the service level agreement for the purpose of interpretation.

2.4 Entry into force and termination of the service level agreement

The service level agreement is concluded for an unlimited period. By signing an initial preliminary contract, the signed service level agreement, the General Terms and Conditions and this General Service Description take effect and remain in force for as long as the individual contract exists.

The service level agreement can be terminated in writing by either party at any time, subject to a period of notice of three months to the end of a month. Regular termination of the service level agreement has no effect on the preliminary/individual contracts in force at the time of termination. The provisions of the service level agreement will continue to apply to these preliminary/individual contracts until the agreed term of each preliminary/individual contract expires.

2.5 Entry into force and termination of the preliminary/individual contract

The preliminary/individual contract will enter into force upon signing. The customer is entitled to terminate specific or all individual contracts in writing, subject to a period of notice of three months to the end of a month.

Until such time as the vehicle is delivered, Post Company Cars can withdraw from the respective preliminary contracts if the customer is no longer creditworthy.

Post Company Cars may terminate the individual contract without notice for the following reasons:

- Customer does not fulfil contractual obligations, in particular with regard to improper use of the vehicle
- Insufficient insurance cover
- Bankruptcy or administration proceedings instituted against the customer
- Vehicles are garnished or seized from the customer
- Certificate of loss in the customer's name

The customer bears the costs incurred by Post Company Cars resulting from such circumstances and must return the vehicles to Post Company Cars immediately at his own expense.

3. Provisions for fleet management

3.1 Vehicle orders

Post Company Cars orders the vehicle in accordance with the signed preliminary contract. If the vehicle is financed by Post Company Cars (Post Company Cars property), the vehicle is ordered exclusively by Post Company Cars unless otherwise stipulated in writing.

If a vehicle cannot be delivered for reasons for which Post Company Cars is not responsible, the relevant preliminary contract is no longer applicable and Post Company Cars is under no obligation to compensate for loss.

Post Company Cars will not be held liable for delayed vehicle deliveries which are not caused by Post Company Cars.

3.2 Delivery

Upon delivery of the vehicle to the employee specified by the customer, a handover log is produced and signed by both parties. Post Company Cars assumes no liability for defects to the vehicle or individual vehicle parts. Post Company Cars cedes to the customer all guarantees vis-à-vis the supplier or manufacturer. Once the vehicle has been delivered, the customer will receive the individual contract from Post Company Cars for signing.

3.3 Vehicle use

The customer undertakes to use the vehicle carefully, to look after it diligently, to maintain it correctly, to avoid overloading and improper use, and to observe the instructions of the manufacturer/importer (e.g. running-in check, regular function, oil and fluid level checks, inspections, guarantees, etc.). In particular, the customer must complete the service tasks described in the service book punctually and reliably, or at least as per the manufacturer's guidelines. The partner garages or official brand dealerships defined by Post Company Cars are to be commissioned with the service, inspection and maintenance work. Tyres are to be procured via contractual tyre partners determined by Post Company Cars or via the Post Company Cars partner garage network.

In the event of accidents and other loss events, Post Company Cars must be notified immediately by the customer. In each case, the customer must also submit a written damage report to Post Company Cars straight away.

Maintenance repairs (damage due to collision, accident or impact) by an Post Company Cars partner bodyshop requires the prior consent of Post Company Cars and the relevant insurance company. Costs resulting from non-compliance will be billed to the customer.

No technical alterations (e.g. engine tuning, installation of sports suspension, mounting of spoilers, etc.), (dis)assembly, retrofitting or inscriptions may be carried out on the vehicle without the prior written consent of Post Company Cars. On return to Post Company Cars, the vehicle must be restored to its original condition (in particular without stickers) in accordance with the vehicle configuration (unless otherwise agreed). The customer will bear the costs associated with restoring the vehicle to its original condition. Costs (and any loss in vehicle value) incurred by Post Company Cars as a result of this provision not being observed will be billed to the customer.

3.4 Final costing

Post Company Cars is entitled to undertake a final costing and bill the new monthly flat rate in the following instances:

- Any alterations, amendments to statutory taxes, fees or duties
- Any penalties or bonuses from insurance premiums, or premium increases or reductions
- Change to contractually agreed general conditions such as kilometrage and/or contract term
- Discrepancy between calculated costs and actual costs (for open account)

If Post Company Cars does not undertake a final costing (e.g. because the individual contract is soon to expire), the customer is obliged to assume the additional costs in the form of a direct invoice, in accordance with the aforementioned cases.

3.5 Vehicle return

Unless otherwise agreed in writing, the customer is obliged to return the vehicle, together with all vehicle documentation, keys and navigation CD, free of charge, fully equipped, cleaned, and in an orderly state in accordance with the contract terms, to the location designated by Post Company Cars on the last day of the contract. If the vehicle is not returned in accordance with these conditions, the customer will bear the resulting costs as determined by experts. The vehicle is to be inspected by a neutral expert commissioned by Post Company Cars. Any damage or loss will be recorded on a returned vehicle log. The neutral expert will then calculate any

reduction in value owing to damage or loss to the vehicle which cannot be attributed to normal use. The expert will also assess the vehicle's technical condition (incl. expert's mechanical report) and the tread depth of the tyres. If the customer fails to return the vehicle on time, Post Company Cars is entitled to have the vehicle collected at the customer's expense.

If the customer wishes to purchase the vehicle at the end of the contract, he must inform Post Company Cars of this no later than one month prior to the end of the contract.

3.6 Final billing

3.6.1 Premature contract termination

3.6.1.1 Closed account → Within two months of the vehicle being returned, Post Company Cars will issue a final bill as follows:

- Post Company Cars issues a final costing based on the original calculation but with the new parameters such as contract term, kilometrage, residual value. The difference between the recalculated costs and the payments already made is billed to the customer.
- The difference between the costs already billed and the actual costs for services not included in the monthly fixed rate is established and either debited or credited to the customer.
- Post Company Cars bills any depreciation of the vehicle on the basis of the returned vehicle log and the opinion of the neutral expert.
- Post Company Cars charges a processing fee for premature contract termination in accordance with the service level agreement.

3.6.1.2 Open account → Within two months of the vehicle being returned, Post Company Cars will issue a final bill as follows:

- For all service modules (excluding those which are explicitly designated as fixed modules), Post Company Cars issues a bill based on the actual costs incurred and the payments already made (sum of all payments made on account).
- Post Company Cars issues a bill for the vehicle's market resale price and the residual value defined in the individual contract. If the proceeds are lower than the imputed residual value, the difference is charged to the customer. If the proceeds are higher than the imputed residual value, the difference of the breakdown agreed in the service level agreement is credited to the customer.
- In both instances, the customer is billed for the remarketing costs in accordance with the flat rate stipulated in the service level agreement.
- Post Company Cars charges a processing fee for premature contract termination in accordance with the service level agreement.

3.6.2 Ordinary contract termination

3.6.2.1 Closed account → Within two months of the vehicle being returned, Post Company Cars will issue a final bill as follows:

Excess or unused kilometres (up to 5,000 km in the case of unused kilometres) are compared with the contractually agreed kilometrage and debited or credited to the customer accordingly.

Any depreciation is billed to the customer based on the returned vehicle log and the opinion of the neutral expert.

The difference between the billed costs and the actual costs for services not included in the monthly fixed rate is established and either debited or credited to the customer.

3.6.2.2 Open account → Within two months of the vehicle being returned, Post Company Cars will issue a final bill as follows:

For all service modules (excluding those which are explicitly designated as fixed modules), Post Company Cars issues a bill based on the actual costs incurred and the payments already made (sum of all payments made on account).

Post Company Cars issues a bill for the vehicle's market resale price and the residual value defined in the individual contract. If the proceeds are lower than the imputed residual value, the difference is charged to the customer. If the proceeds are higher than the imputed residual value, the difference of the breakdown agreed in the service level agreement is credited to the customer.

In both instances, the customer is billed for the remarketing costs in accordance with the flat rate stipulated in the service level agreement.

The difference between the billed costs and the actual costs of services not included in the monthly fixed rate is established and offset (debited or credited to the customer).

4. Insurance

Unless otherwise stipulated in writing in the service level agreement, the customer is obliged to take out liability insurance of CHF 100 million per event plus comprehensive insurance for all vehicles financed by Post Company Cars (Post Company Cars-owned vehicles) and to keep this insurance cover for the duration of the contract term. The insurance premium is subject to an assessment of the loss ratio from the years prior to the start of the contract.

In the event of total loss or theft, the ownership rights of the vehicle are transferred to the insurer upon payment of compensation for the vehicle by the insurer, unless otherwise agreed.

Total loss or theft will lead to the premature termination of the contractual relationship governing the vehicle in question.

The conditions of the respective insurance contract apply, regardless of whether Post Company Cars procures the insurance agreement or whether the customer concludes the agreement himself.

If Post Company Cars is the vehicle owner and the vehicle is insured by the customer, the latter shall transfer all assignable claims resulting from this insurance policy to Post Company Cars by signing the preliminary/individual contract. If the insurance compensation is not sufficient to cover the damage/loss caused to Post Company Cars, the customer is obliged to pay the difference to Post Company Cars (in particular, excesses). Unless otherwise stipulated in the insurance contract, the insurer's current general terms and conditions for vehicle insurance apply.

5. Onward invoicing and payment obligation

All services used by the customer which are not included in the service level agreement nor in the preliminary/individual contract, or which transcend the agreed scope (e.g. if quotas are exceeded), are billed separately to the customer by Post Company Cars, according to use. If, once the final bill has been issued, Post Company Cars receives a further invoice for servicing, inspections and maintenance work etc., or charges for purchases made during the contract term or actual term of use for a given vehicle, due to the premature or ordinary termination of a contract, these costs will be passed on to the customer upon receipt.

The customer must take full responsibility for all payment obligations that arise in connection with the service level agreement and preliminary/individual contracts. Payments are also due if the vehicle is out of use. Vehicle defects or system breakdowns do not release the customer from payment or other obligations set out in the service level agreement and preliminary/individual contracts vis-à-vis Post Company Cars.

6. Customer's liability

The customer is liable to Post Company Cars in particular for:

- repairs and maintenance tasks (including mechanical repairs and bodywork damage) which are not attributable to normal use,
- damage or loss arising in connection with damage to or loss of a vehicle and which is not covered by insurance; regardless of whether the damage was caused by the customer, his agent, third parties, chance or force majeure.
- any misuse in connection with the use of maintenance services, fuel, fluids and oils.
- missing vehicle documentation, tyres, wheels, accessories and keys, etc., upon return of the vehicle.
- damage to property and/or personal injury caused to third parties by the vehicle.

The customer will release Post Company Cars from all justified claims for damages.

7. Description of service modules offered by Post Company Cars

Post Company Cars offers the customer the following service modules.

The service scope and customer-specific additions and adjustments are set out in the service level agreement.

7.1 Management fee - Fixed module

The customer pays a management fee for administrative expenses relating to fleet management. The service scope includes the management of all relevant vehicle data, maintenance of customer master data, changes to these data, contract amendments, service checks, invoicing, etc.

7.2 Amortization - Fixed module

Amortization reflects the level of depreciation over the contract term based on the imputed residual value.

7.3 Interest on capital - Fixed module

Interest on capital reflects capital costs over the agreed contract term. It is based on a fixed interest rate for the duration of the individual contract term.

7.4 Maintenance

The following explains the term "maintenance" in more detail. The aim of maintenance is to ensure that vehicles are functional and to return them to this status through adequate measures in the context of maintenance work throughout their useful life and in line with legal requirements.

Servicing vehicles

The service scope includes all statutory inspections (e.g. exhaust emissions) and the service tasks as stipulated by the manufacturer/importer in the service book for the entire term of the individual contract. The customer is responsible for observing the service periods specified by the manufacturer. If the next regular service period is due within the

next 4,000 km at the time the vehicle is returned, Post Company Cars reserves the right to have this work carried out and to charge the customer by means of a final invoice.

Repairs to the vehicle

The service scope includes all repairs and maintenance work resulting from wear and tear during normal use for the entire term of the individual contract. Repair work can only be commissioned by the customer if he or she bears the costs or if Post Company Cars has approved the work in advance.

7.5 Optional maintenance contract with the manufacturer/importer

The service scope includes maintenance contracts concluded with manufacturers/importers which have been explicitly agreed for the customer and defined in a corresponding supplier contract.

7.6 Vehicle assembly, retrofitting, installation or disassembly repairs

The service scope includes all repairs and maintenance work relating to superstructures, renovations and (dis)assembly agreed in the service contract resulting from normal wear and tear during the individual contract term. Repair work may only be commissioned by the customer if he bears the costs or if Post Company Cars has given its prior written consent.

7.7 Tyre replacement - quota

Tyre replacement is included in the monthly flat rate for the duration of the individual contract term (in line with the quota defined in the preliminary/individual contract). If the quota agreed in the individual contract is exceeded, the additional costs will be passed on to the customer. Tyre replacement is as follows:

- Tyre line as per service level agreement
- Dimension as per vehicle title, the maximum permitted tyre dimension is that which was mounted on the original or optional wheel rims when the vehicle was delivered

Additional costs for larger or special tyres are passed on to the customer.

The customer is responsible for monitoring the condition of the tyres and replacing them in accordance with statutory requirements. If the tyre profile is less than 4 mm upon return of the vehicle, Post Company Cars is entitled to replace these tyres and charge the customer as part of the final bill.

7.8 Seasonal tyre change - quota

The service scope includes a twice-yearly tyre change (from winter to summer tyres and summer to winter tyres) on all wheels. If the tyres are changed more than twice in a year, the additional costs are passed on to the customer.

7.9 Seasonal wheel change - quota

The service scope includes a twice-yearly wheel change (from winter to summer wheels and summer to winter wheels). If the wheels are changed more than twice a year, the additional costs are passed on to the customer.

7.10 Tyre storage

The service scope includes storage of four tyres or wheels per vehicle.

7.11 Matriculation costs - Variable module

Post Company Cars organizes the initial registration of the vehicle with the customer, the number plates and the vehicle licence for each vehicle. Post Company Cars also cancels the vehicle licence upon expiry of the individual contract. Costs for alterations during the contract term are not included in the flat rate and will be passed on to the customer.

7.12 Road tax - Variable module

The road taxes of the canton in which the vehicle is matriculated apply. If costs are billed in advance and if billed amounts are refunded to the customer, for whatever reason, Post Company Cars will calculate the costs in days according to the licence period. Road tax bills received by customers are to be forwarded to Post Company Cars. In the event of tax increases or reductions, the monthly flat rate is adjusted accordingly as part of a recalculation, or else the difference is offset in the final bill.

7.13 Motorway permit sticker - Variable module

One motorway permit sticker per vehicle per year is included in the flat rate. The cost for each additional permit sticker is passed on to the customer.

7.14 Vehicle inspection - Variable module

Official charges for statutory inspections such as motor vehicle inspections are included in the service scope, providing these are due within the contract term.

7.15 Post Company Cars liability insurance - Fixed module

The customer is insured against civil claims brought against him in accordance with statutory liability provisions as a result of:

- injuring or killing a person
- damaging or destroying property (goods).

The insurance contract attached to the service level agreement as an integral component is decisive for the liability insurance.

The customer's deductible is CHF 500 per event unless otherwise agreed in the respective insurance contract.

The insurance cover ends when the vehicle is returned (cancellation of vehicle licence by the road traffic department).

7.16 Customer's liability insurance - Variable module

The insurance contract made available to Post Company Cars by the customer at the start of the contract is decisive for the liability insurance.

The insurance cover ends when the vehicle is returned (cancellation of vehicle licence by the road traffic department).

7.17 Post Company Cars comprehensive insurance - Fixed module

Registration with the insurer and the insurance contract attached to the service level agreement as an integral component are decisive for vehicle cover.

The respective property value limits apply for comprehensive insurance (list price plus accessories and extra equipment). If these limits are exceeded, an additional agreement must be concluded with the insurer.

The customer's deductible is CHF 1,000 per event (collision risk) for all vehicles, unless otherwise agreed in the respective insurance contract.

The insurance cover ends when the vehicle is returned (cancellation of vehicle licence by the road traffic department).

7.18 Customer's comprehensive insurance - Variable module

Registration with the insurer and the insurance contract made available to Post Company Cars by the customer at the start of the contract are decisive for vehicle cover.

The respective property value limits apply for comprehensive insurance (list price plus accessories and extra equipment). If these limits are exceeded, an additional agreement must be concluded with the insurer.

The insurance cover ends when the vehicle is returned (cancellation of vehicle licence by the road traffic department).

7.19 Additional Post Company Cars insurance - Fixed module

The customer may take out the following insurance: parking damage, passenger insurance, gross negligence waiver, legal protection insurance, breakdown insurance.

The insurance contract attached to the service level agreement as an integral component is decisive for each insurance policy taken out.

The insurance cover ends when the vehicle is returned (cancellation of vehicle licence by the road traffic department).

7.20 Additional customer insurance - Variable module

The customer may take out the following insurance: parking damage, passenger insurance, gross negligence waiver, legal protection insurance, breakdown insurance.

Registration with the insurer and the insurance contract made available to Post Company Cars by the customer at the start of the contract are decisive. Unless otherwise stipulated in the insurance contract, the insurer's current general terms and conditions of insurance apply. The insurance cover ends when the vehicle is returned (cancellation of vehicle licence by the road traffic department).

7.21 Claims management

Claims management in the event of accidents is billed separately to the customer in accordance with the flat rate per case, as stipulated in the service level agreement.

The following services will be provided by Post Company Cars:

- Coordination of emergency services (excl. breakdown service) and replacement vehicle if required, cost recovery in accordance with the service scope of the insurance contract
- Commissioning of assessors or insurance experts
- Advice/decision on whether to maintain or exchange the vehicle
- Commissioning of partner garage to carry out the maintenance work
- Invoice checks

– Processing of claim with the insurance company providing the customer is insured (comprehensive)
The customer undertakes to report all loss events to Post Company Cars immediately via a European Accident Report, the insurer's loss report form or the Post Company Cars loss form (home page).

7.22 Replacement vehicle

Claims for a replacement vehicle during the individual contract term are based on the quota (number of days) for maintenance and repairs (excl. accident repairs) stipulated in the individual contract for plannable maintenance work (excluding maintenance repairs as a result of collision, accident or impact damage).

Replacement mobility for special vehicles or vehicles with superstructures or built-in components is to be agreed separately in the individual contract, whereby the costs are not included in the mobility flat rate. These costs are billed separately to the customer per event.

Replacement vehicle costs which exceed the services agreed in the individual contract are billed separately to the customer at regular market prices, per vehicle category and per day.

7.23 Assistance

The breakdown and accident service includes towing a vehicle which can no longer be driven owing to a technical breakdown or vehicle recovery following an accident for the duration of the individual contract term, whereby the costs resulting from the accident are handled by the insurance company, providing cover exists. Assistance usually includes services offered by the manufacturer/importer. However, it is at the discretion of Post Company Cars to appoint an accredited partner to offer the breakdown and accident service – for economic, organizational or quality reasons.

In the event of a breakdown or accident, the vehicle will generally be transported to the nearest brand dealership.

7.24 Fuel - onward invoicing

The actual costs are always passed on directly to the customer.

The customer purchases fuel (using the filling card for the respective vehicle) from the Post Company Cars fuel partner for the duration of the individual contract term. Post Company Cars guarantees the relevant filling card management (card costs, card orders, card blocking, card replacement, collection and reporting). The fuel costs are billed to the customer on a monthly basis in accordance with the actual volume purchased and are thus not included in the monthly flat rate.

7.25 Corporate CarSharing – module

The scope of services in the Corporate CarSharing module includes:

- the installation, set-up, rental and expansion of CarSharing hardware;
- the one-time initial configuration of the CarSharing portal and the initial entry of vehicles and locations in the Corporate CarSharing portal by Post Company Cars;
- training and documentation for the administrator and training documents for drivers;
- the use of CarSharing software, including the Corporate CarSharing portal and the Corporate CarSharing App, for an unlimited number of users;
- 24/7 support for the administrator and drivers via the Post Company Cars Service Center.

CarCare (optional)

The scope of services for the CarCare option includes monthly cleaning of interiors and exteriors and technical checks of the vehicle at the customer's premises.

- Interior cleaning, including the boot: removal of waste found in the interior (including the ashtray); dusting of all surfaces (dashboard, center console, door trims, steering wheel, etc.), and wiping of all surfaces with a surface cleaner; dry vacuuming of all seats, and removal of small stains (up to the size of a 5-franc coin); washing of all interior windows with glass cleaner, followed by drying; beating and dry vacuuming of foot mats.
- Exterior cleaning: wiping of body, rims and windows with a cleaning agent, followed by drying.
- Technical checks: checking for damage to inventory and bodywork; checking of levels and refilling screenwash; checking of levels for oil, coolant and brake fluid (no refilling); regular servicing; checking of tyre pressure, condition and profile; replacement of the motorway tax sticker; checking of lights (interior and exterior) and signals; checking of vehicle functionality/warning lights/indicators.

RFID (optional)

The scope of services for the RFID option includes access to the vehicles and to the key cabinet via RFID cards.

7.26 Telematics - Variable module

The service scope includes hosting and communication fees. The costs for telematics hardware and (dis)assembly are passed on to the customer.

7.27 Carbon offset - Fixed module

Post Company Cars offers carbon offset in cooperation with Compensate AG, Basel. The prevailing market price per tonne of CO₂, which is fixed with Compensate AG at the time the contract is concluded, serves as the basis for calculating the monthly flat rate. The volume of CO₂ to be offset is calculated from the contractually defined kilometrage and the average vehicle consumption (manufacturer info + 10%). Post Company Cars forwards the specified compensation amount 1:1 to Compensate AG. No additional exchange of services takes place between Post Company Cars and the customer. Compensate AG invests the compensation amount in emission certificates for global "Gold Standard" climate protection projects. In the first quarter of every year, the customer receives a certificate for the kilometres and tonnes of CO₂ offset in the previous year. No adjustments are made to the volume of CO₂ to be offset in the event of excess or unused kilometres upon termination of the individual contract.

7.28 Heavy goods vehicle tax - onward invoicing

The actual costs are always passed on directly to the customer.

The costs for heavy goods vehicle tax are billed to the customer on a monthly basis in accordance with the actual bills received. Heavy goods vehicle tax bills received by the customer are to be forwarded to Post Company Cars for processing.

7.29 Additional services - onward invoicing

The actual costs are always passed on directly to the customer.

Additional services are defined in the Annex and are not included in the monthly flat rate. However, the agreed services (e.g. collection and delivery service) are supported by Post Company Cars. Once received, supplier invoices are billed (passed on) to the customer by Post Company Cars on a monthly basis.

7.30 Park & Charge - Variable module

One Park & Charge permit sticker per vehicle per year is included in the monthly flat rate. The cost for each additional permit sticker is passed on to the customer. One key providing access to the charging stations will be supplied with the first permit sticker, i.e. with the delivery of the vehicle. No key costs (key deposit) are included in the monthly flat rate. The key deposit is borne by Post Company Cars. The key must be returned to Post Company Cars at the end of the contract term. If the customer loses the key, he will be billed for this.