

Privacy Policy for the Swiss Post charge card and the Swiss Post E-Mobility App by Post Company Cars Ltd

1. Scope of application

- 1.1 This Privacy Policy governs the processing of personal data in connection with the use of the Swiss Post charge card and Swiss Post E-Mobility App (hereinafter referred to as the "SOLUTION"). Any additional personal data processed by the Swiss Post E-Mobility App is laid out explicitly.
- 1.2 This Privacy Policy explains which data from you as the USER of the SOLUTION, is collected, used, disclosed and otherwise processed before, during and after using the SOLUTION provided by Post Company Cars.

2. What kind of data is processed in the SOLUTION and why?

- 2.1 The following information is collected about the USER when using the solution:
 - 2.1.1. Personal data: last name, first name, e-mail address, telephone number, charge card number/app number
 - 2.1.2. Additional personal data when using the app
 - IP address of the communication connection
 - Operating system
 - Duration of use of the charging station
 - Login data and time of login in the app
 - Anonymized usage data in the app for the purpose of statistical analysis and optimizing the app's user interface design
 - 2.1.3. Data about charging processes so that the charging processes can be invoiced and a charging report can be created. To this end, the following charging data is collected: start and finish time, amount in kWh, purchase price, sale price, charging station provider and charging station address (street + number, location, postcode), charge card number/app number.
 - 2.1.4. GPS data in cases where the app's GPS function is used, for the purpose of determining the location of the USER and displaying nearby charging stations. This GPS data is not saved.
 - 2.1.5. The map services provided by Google Maps and Apple Maps are accessed via an interface in order to display an overview of the available charging stations and for route planning.

To use the functions of Google Maps and Apple Maps, information about the use of the app and the nature of the use of the map's functions is usually transmitted to a server belonging to Google/Apple in the USA and stored there. If the USER is logged into a Google user account, this data may also be connected to their user account. Post Company Cars Ltd has no influence over this data transmission. More information about the handling of user data can be found in the privacy policies of:

 - Google: <https://policies.google.com/privacy?hl=en-GB>
 - Apple: <https://www.apple.com/uk/privacy/>
- 2.2. If the USER contacts Post Company Cars Ltd in connection with the SOLUTION, the following personal data regarding the USER may be collected:
 - 2.2.1. Name and contact details (for example, address, postcode, country, telephone numbers, e-mail address);
 - 2.2.2. Reason for contact;
 - 2.2.3. Information necessary to fulfil legal obligations.
- 2.3. The information listed above is collected as follows:
 - 2.3.1. Charging data is collected in real-time via the internet and transmitted to the IT systems of Post Company Cars Ltd at regular intervals.
 - 2.3.2. The USER's personal data is collected directly from the USER by Post Company Cars Ltd. If the USER is not the contractual partner (CUSTOMER) of Post Company Cars Ltd, the USER's personal data may alternatively be provided by the CUSTOMER.

3. How is personal user data used by Post Company Cars Ltd?

- 3.1 Post Company Cars Ltd uses the information described in section 2 for the following purposes:
 - 3.1.1 Operating and administering the SOLUTION;
 - 3.1.2 Invoicing the charging processes based on use;
 - 3.1.3 Promoting the SOLUTION and other offers from Post Company Cars Ltd;
 - 3.1.4 Improving the functionality and quality of the SOLUTION;
 - 3.1.5 Providing support in the event that the USER/CUSTOMER makes queries in connection with the SOLUTION;
 - 3.1.6 Complying with legal, regulatory and other relevant requirements;
 - 3.1.7 For any other purposes related to the management of the legal relationship between the USER/CUSTOMER and Post Company Cars Ltd.

4. Aggregated Information

- 4.1 Post Company Cars Ltd aggregates selected data in accordance with section 2, so that the USER cannot be identified. It may be used for statistical analysis and administration, including but not limited to analysis of trends, carrying out actuarial work, tailoring products, risk assessment and analysis of associated costs in relation to the operation of the SOLUTION.

5. Passing on personal data to third parties

- 5.1 Data generated through the use of the SOLUTION in accordance with section 2, in particular operating data, is disclosed to the USER/CUSTOMER.
- 5.2 This data can be used to create personal profiles of how the SOLUTION is used. If the USER of the SOLUTION is not the CUSTOMER, the CUSTOMER bears responsibility for analyzing the USERS' (employees') personal data and, if necessary, obtaining consent.
- 5.3 The USER's data is only disclosed to third parties for previously notified processing purposes to the extent that it is legally permissible or with prior legal consent.
- 5.4 Post Company Cars Ltd may involve third parties such as IT service providers, charging station operators, subsidiaries of Swiss Post etc., (data processors) for the purpose of service provision in connection with the SOLUTION and make the required data accessible to these data processors.
- 5.5 These third parties are subject to the same data protection obligations as Post Company Cars Ltd itself and may – subject to differing legal regulations – not process the USER's data for their own purposes and only on behalf and on the instructions of Post Company Cars Ltd. Post Company Cars Ltd undertakes to select, instruct and monitor such service providers in a prudent manner.
- 5.6 The data processors may also be domiciled abroad. Post Company Cars Ltd guarantees that the data processors will apply appropriate data protection in the destination country. Specifically, your data will be shared with data processors headquartered in Austria and Germany.

6. Measures taken to protect personal data

- 6.1 Post Company Cars Ltd takes technical and organizational measures to protect the security of the USER's personal data in accordance with applicable law. Post Company Cars Ltd and any other data processors working on its behalf are required by Post Company Cars Ltd to implement appropriate technical and organizational measures to protect the personal data being processed against any unauthorized access, alteration, transmission, public disclosure, deletion or destruction, as well as damage and accidental loss or deletion of the personal data.

7. Rights of data subjects

- 7.1 The USER/CUSTOMER has the right to receive information on the processing of their personal data.
- 7.2 The USER/CUSTOMER has the right to have incorrect personal data corrected.
- 7.3 The USER/CUSTOMER has the right to object to the processing of their data and request that it be erased if the data is not necessary for the provision of the SOLUTION.
- 7.4 For all requests for information, correction, revocation of consent and erasure, please contact the point of contact listed under section 8 in writing with a copy of your passport or ID to confirm your identity.

8. Contact details of POST COMPANY CARS

POST COMPANY CARS LTD
Service Center
Stöckackerstrasse 50
3030 Bern
Switzerland

9. Changes to this Privacy Policy

- 9.1 Post Company Cars Ltd may change this Privacy Policy from time to time in order to reflect changes in the law and/or its current privacy practices. The date on which this Privacy Policy was last updated can be found at the bottom of this Privacy Policy.

The Privacy Policy is published electronically and can be viewed at postcompanycars.post.ch/en/service/download-center